

Increase in Scam Calls - Please be Vigilant and warn others

Dear Watch Member,

Following an increase of scam telephone calls over the last 24 hrs North Wales Police have requested that an alert be sent to warn residents to be vigilant when dealing with telephone cold callers. During the latest incidents some calls have claimed to be from internet providers, others claiming to be from banks.

In some instances residents have allowed remote access to their computers having been told there was an issue with their internet, and provided bank details. Be aware of people cold calling you saying that there is an issue with your computer. Their intention is to gain remote access to your computer and steal from you. Click on this link for more information and advice on this type of scam <https://www.actionfraud.police.uk/a-z-of-fraud/computer-software-service-frauds>

There are a number of bogus telephone calls in circulation, relating to persons claiming to be from your bank. However, a recent one is where the caller says 'this is to let you know that £600 has been taken out of your account in the last 6 minutes, press 1 to continue to find out more'. The resident did not press 1. They contacted their bank directly who confirmed it was a scam and said they had received other calls of this type. If you receive a call of this nature please check with your bank, contacting them on a telephone number obtained from a trusted source.

Click on this link for advice from Financial Fraud Action UK on bank scams
<https://www.financialfraudaction.org.uk/consumer/advice/phone-scams/>

Click on this link for extensive advice from Citizens Advice on identifying scams and protecting yourself <https://www.citizensadvice.org.uk/consumer/scams/check-if-something-might-be-a-scam/>

If you need to reply regarding this message, click on this email address:
watch@owlcymru.org

Regards,
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